

Insurance Benefit Policy

All insurance information must be provided BEFORE the patient is seen. Filing of insurance claims is a courtesy that Gentilly Vision Source extends to patients; patients are ultimately responsible for all charges.

Patients that have issues with their insurance eligibility at the time of the appointment are encouraged to reschedule until the problem can be resolved. Patients wishing to still be seen have agreed they will pay out of pocket and not use their insurance benefits. They also understand that Gentilly Vision Source will NOT submit a back-dated claim after services are rendered.

Gentilly Vision Source will provide an itemized invoice to the patient if they wish to submit a claim with their insurance company for reimbursement. There are no guarantees the insurance company will reimburse the charges, and this process is the sole responsibility of the patient.

Gentilly Vision Source has adapted these procedures due to the nature of Insurance Companies, HR Departments, and Insurance Agents.

