

# Refund/Cancellation Policy

Due to the time involved and custom nature of eyewear; **all sales are final.**

Prescriptions lenses are custom made and full refunds are NOT possible, each order will result in minimum fees for the lab and materials. Gentilly Vision Source will look at each order case by case and do the best for long-term outlook.

Frames will be refunded up to 100% if returned within 30 days and in good condition.

Contacts will be refunded bases on individual manufacture return policies.

